



Letting you choose!



Frequently Asked Questions

1. How many properties do we advertise through property pool?
We currently advertise 50% of our vacant properties
2. How do I apply to join property pool?
If you complete a Cobalt Housing application form we will automatically add you to property pool, as well as our own waiting list
3. How do I make changes to my existing property pool application?
You must contact the landlord who initially processed your application. For example if it was Cobalt that dealt with your application in the first instance, Cobalt can then make any future amendments. We are unable to adjust an application that was originally input by another landlord
4. What if I don't have access to the internet at home?
You can access property pool via one of our computers situated in Cobalt's main reception area. Alternatively you can use the computers available at the One Stop Shop or any other public internet access i.e. your local library.
5. How does the banding work?
You will be placed in a band dependent on your current circumstances. If you feel that you have been placed in the wrong band then you must contact the landlord that initially input your application and ask that they look at your circumstances again
6. Why can't I bid on certain properties?
You will only be able to bid for properties that have been advertised to your specific band. Also, you can only bid if you fit the criteria for the property. For example, if you are only eligible for flats you will not be able to bid for a 3 bedroom house

For more information, please call 0151 633 8000 and select option 2